

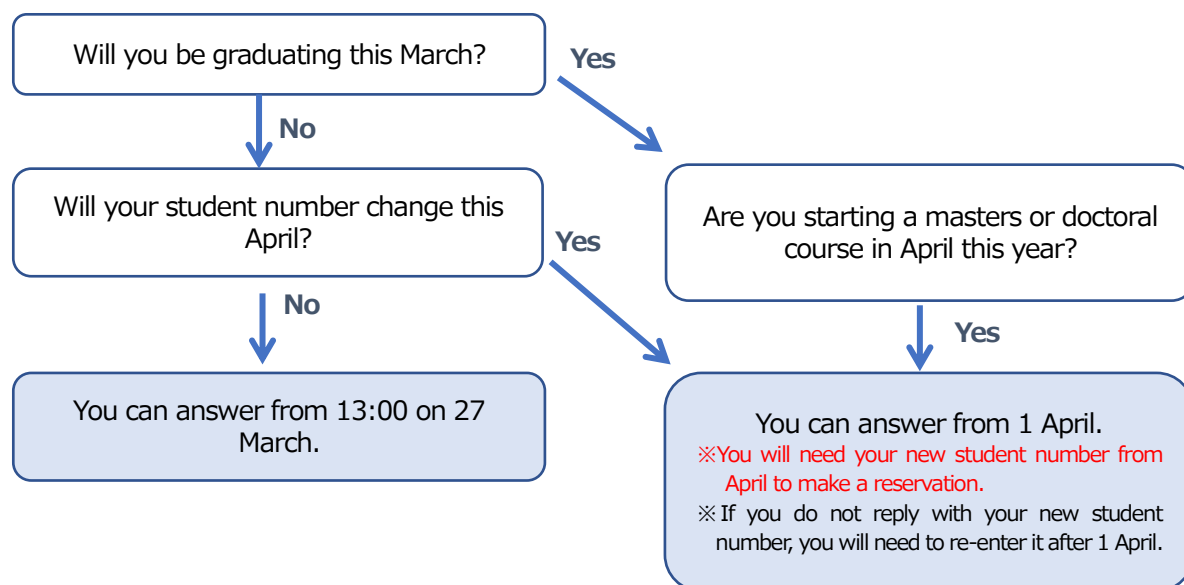
Q&A

240226 更新

Q.1 Reservation/Web-based screening

Q.1-1 When can I make a reservation?

The time to start making reservation depends on whether your student number changes in this April. Check below.



Q.1-2 Can I take a health checkup without a reservation?

No, if you didn't make a reservation, you can't take a checkup. Please be sure to make a reservation after completing the web-based screening. To prevent infectious diseases, we will limit the number of people in the venue.

Q.1-3 I can't make a reservation for the date I want.

Reservations are usually full in the second half of the check-up term. Please make your reservation as soon as possible. The number of reservations may change depending on the epidemic situation of infectious diseases, etc. In addition, there is a possibility of cancellation, so please check the reservation status as appropriate.

Q.1-4 Can I change my reservation?

You can change your reservation after logging in to the reservation web page "Those who have already applied with an e-mail address", and cancel your reservation by clicking "Confirmation/Change of reservation frame (time zone)" on "My Page". If there is a vacancy in the reservation, you can change it even on the day.

Q.1-5 I forgot the password for the reservation page.

You can reset the password from "パスワードを忘れた方 : Forgot password" on the login screen.

Q.1-6 I have made a reservation. I don't know how to return to the reservation page.

You can go to the reservation page by clicking the <Web-Based Screening, Questionnaire, Reservation> button on the checkup page of the Center for Health Sciences and Counseling website. Alternatively, after you make a reservation, you will receive an email to the address you have registered on the reservation page. Please access the URL in the email. If you didn't receive the email, check your spam folder, and/or check if your registered address was incomplete. In such cases, please contact the Center for Health Sciences and Counseling (Infirmary) and correct the duplicated registration and reservation.

Q.1-7 I don't know my student number. I have not received my student card.

New students will receive a student ID card at the university enrollment ceremony. Please check your student number on your student ID card. If you miss the enrollment ceremony, please obtain your student ID card at the Student Support Section (Ito Campus Center Zone Building 1) for first-year undergraduate students, and at the Student Support Section of each department for other students.

Q.1-8 I tried to enter SSO-KID, but I couldn't enter the Web-based Screening System (tentative).

You need to activate the student SSO-KID, which was given to you at the time of enrollment, and then log in. Click [here](#) for the procedure to activate SSO-KID

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Q.1-9 After logging in with SSO-KID, the Web-based Screening System (tentative) does not display the " Web-Based Screening Reservation" page.

① If you have worked as an employee of Kyushu University, you will be asked to use two different SSO-KIDs, one for employees and the other for students. If you log in with the SSO-KID for employees, the Web-based Screening System (Provisional) screen for employees will open. If you are unable to log in with the SSO-KID, you will need to activate the student SSO-KID. Click [here](#) for the procedure to activate SSO-KID

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② After logging in to the Web-based Screening System (tentative), if "Web-Based Screening Reservation" page does not appear for unknown reasons, please contact the Support Section, Student Support Division.

Q.1-10 I am a student at Ito Campus, can I take a checkup at Hospital Campus?

It is possible to make a reservation and receive a checkup at any campus. However, in order to prevent infectious diseases, we recommend that you go to the nearest campus as much as possible.

Q.1-11 Do I need to take a Web-based screening?

① Please be sure to complete it before receiving the exam. If you do not complete the Web-based screening, we may decline your exam.

② Web-based screening is part of the health checkup. If you have not completed the Web-based screening, you have not completed the checkup even if you have completed other examination items. In this case, the checkup certificate cannot be issued.

Q.2 About the day of the checkup

Q.2-1 What should I bring on the day?

Please bring the following items with you.

Student ID card

T-shirt for chest x-ray (plain white or black)

Attendance card (either by presenting a screen shot or a printout of the booking page)

Mask (recommended)

Q.2-2 I don't know how to view my attendance card.

Please go to "My Page" on the reservation page and click the "参加証発行 : Issue of Participation Certificate" button.

Q.2-3 The body temperature was over 37°C in the morning.

Those with a body temperature of 37.5°C or higher cannot take the checkup.

Also, regardless of your body temperature, please refrain if you have subjective symptoms such as coughing.

Please reschedule your checkup after you become fit.

Q.2-4 I have a cough.

If you have a cough that could infect others, such as a new coronavirus infection or influenza, you cannot be seen; for asthma and other coughs, please contact the head office or the branch office mentioned in the answer to Q.2-8.

Q.2-5 I don't have a thermometer.

Please bring your own thermometer.

Q.2-6 Will gowns be available at the venue for chest x-ray?

To prevent infection, we avoid sharing and reusing things at the venue as much as possible. Therefore, gowns will not be available this time. Please bring your own T-shirt.

Q.2-6 Are gowns available at the venue for chest x-ray?

To prevent infection, we avoid sharing and reusing things at the venue, including gowns. Please bring your own T-shirt.

Q.2-7 What kind of T-shirt should I prepare for a chest X-ray?

Please prepare a plain white or black T-shirt. Avoid illustrations, embroidery, buttons, pockets, etc., as they will affect the image. If it is plain, you can use a running shirt or tank top (no metal hardware or cups).

Q.2-8 Who should I contact if I want to discuss my health condition before taking a checkup?

Please contact a nearby Center for Health Sciences and Counseling.

Contact information for the main office and branch offices are as follows:

Main Office (Ito Campus, Center Zone), TEL: 092-802-5881

Ito Campus, West Zone, TEL: 092-802-3297

Hospital Campus, TEL: 092-642-6889

Ohashi Campus, TEL: 092-553-4581

Chikushi Campus, TEL: 092-583-8431

Q.3 About medical examination certificate

Q.3-1 Can I get a medical examination certificate soon?

Medical examination certificates are scheduled to be issued about 3 to 4 weeks after the checkup. If you want to get it earlier, please take a checkup as on an earlier date as possible.

Please refer to "[Medical Examination Certificate for 2024](#)" for a detailed issuance schedule.

Q.4 Other

Q.4-1 What should I do if I want to talk about things related to taking a checkup?

If you need special assistance (e.g., physical disability, mental disorder, chronic health condition, developmental disorder, gender dysphoria and/or religious issue), [please contact](#) in advance [the Support Section, Student Support Division by e-mail](#) one week before your preferred date or earlier.

Q.4-2 What should I do if there are any abnormalities in the checkup findings?

If you possibly need a secondary examination with a school doctor, the Center for Health Sciences and Counseling will contact you at a later date. In addition, those whose chest X-ray showed any findings that require a further examination will not be issued a medical examination certificate via the on-campus issuance machines. If you need a certificate, please contact a nearby Center for Health Sciences and Counseling (infirmaries) of your campus.

Q.4-3 I have not received a checkup.

If you forgot to take a checkup on your scheduled date, rebook another date during the checkup term. However, if the checkup term is over, you will not be able to receive a checkup this year, and you should visit an outside clinic for obtaining a medical examination certificate.